

Hide Tower Residential Management Board Committee Minutes

Date: 14/01/26

Time: 6:45pm - 7:15pm

Location: Hide Tower Hall

Attendees:

- Mr D Bresnihan	Chair	DB
- Ms B Fisher		BF
- Ms C Lucy		CL
- Mr T Brandon		TB
- Mrs F Hughes		FH
- Ms B Grasberger	Treasurer	BG
- Mr H Singh		HS
- Ms I Williams		IW

Apologies:

- Ms M Stepenson		MS
- Ms I Dahl	Vice Chair	ID
- Mr R Mutic		

1. Key discussion Points:

- DB Information in pervious minutes agreed by BF and HS.
- DB stated meeting purpose: introductions, review agenda and next steps. Next meeting scheduled for 18th March 2026.

2. Agenda & Communications

- Agenda had been circulated previously; multiple attendees reported not receiving it due to email distribution issues discussed. Based on this DB requested that attendees provide their update contact details.
- Agreement on communication protocols:
 - WhatsApp: for quick/urgent notices only.
 - Email: primary channel for detailed discussions and formal items.
- Problems identified with WhatsApp group is that all membership/management are not in the group and that ID is the only administrator; suggestion made to setup a new WhatsApp group and appoint multiple administrators.

3. Governance / Roles

- Vice-chair position raised as ID has stepped down and new VC needed; BF volunteered to take up the position.
- DB Chair/outgoing board member to brief incoming replacement next year to ensure smooth handover.

4. Training

- Several members expressed interest in training courses.
- Merv agreed to coordinate training, but progress delayed by council processes, following recent cyber incident.
- DB Action to collect numbers of interested participants so training can be scheduled via Mervyn Thomason

5. Finance / Council Issues

- Problems with Tri-Borough administration (Hammersmith, Kensington & Chelsea and Westminster council's) following recent cyber incident which has caused errors/delays with several functions.
- Direct debit payments are disrupted due to wrong account details; some payments stopped—follow-up required.

6. Repairs & Maintenance

- JB provided bar charts/pie charts summarising repair orders Oct–Dec
- Majority of recorded repair orders relate to electricity.
- Other categories: fixtures & fittings, glazing, plumbing (lower), decoration.